

# Limited Warranty

## Hardwood Doors and Insulated Glass

Legacy Window & Door, (LWD), provides this Limited Warranty effective on December 1<sup>st</sup>, 2004. This warranty specifically covers hardwood products and insulated glass provided by LWD. By your purchase of the products, you accept this warranty and agree to be bound with LWD by the terms of this warranty.

LWD warrants that each product, is manufactured free from defects in materials and workmanship, and further, that the products remain so for a period of one year. Further, LWD warrants that insulated glass products are warranted for ten years from the date of manufacture against seal failure directly attributed to any defective manufacturing of the glass.

### LIMITATIONS AND EXCLUSIONS FROM THIS WARRANTY

The following characteristics and properties are not defects and are specifically excluded from this warranty, and are items to which this warranty does not apply:

1. Any door over 8'0" in height or 3'6" in width
2. Warp is not considered a defect where the deflection measured is not greater than ¼". Deflection is measured over a 3'0"x 7'0" span on the concave face of the door and measuring the space between the door and straight edge.
3. Exterior finishes, field finish appearance or failure to maintain proper finish.
4. Damage to products caused by failure to comply with finishing and care guidelines. LWD reserves the right to change these at any time.
5. Surface checks and natural variations in color, grain pattern and texture of the wood are typical in hardwood and, therefore, are not defects.
6. Skins provided by LWD when applied to fire rated doors may void manufacturer's warranty. LWD offers no warranty and has no responsibility for fire doors, nor doors used as fire doors.
7. Damages caused by others during installation, fitting and repair of products.
8. Glass breakage and product damage due to improper storage and handling.
9. Damage caused by the absence of adequate overhangs. Adequate overhang depends on the normal weather conditions of the area where the product is to be used. Minimum overhang is determined by the distance from the bottom of the door sill to the underside of the overhang. The overhang must project at least one half of this dimension and extend at least 3 feet past on each side.
10. Solid hardwood panels over 20" in width. All panels wider than 10" are recommended to be edge banded and veneered.

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1194 King Street, Greenwich, CT 06830

In the event that any product fails to conform to this written Warranty, LWD will, at its option: (1) repair the product; (2) ship a replacement product in the same condition as originally sold; (3) refund the price received by the manufacturer for the product. Installation of the replacement product is the exclusive responsibility of the customer and LWD shall not be liable for any cost of disassembly or transportation of the product, nor the installation, hanging or finishing of the replacement product. Further, LWD shall in no event be responsible for any amount in excess of the amount originally paid to LWD for the original product.

Immediately upon discovering any damage or nonconformity which you believe will require LWD to respond and comply with the terms of this warranty, you must send a notice in writing which describes the damages or nonconformity to Legacy Window & Door, 1194 King Street, Greenwich, CT 06830.

#### WAIVER OF WARRANTY

This warranty may be extinguished by waiver. You will waive your rights under this warranty if: (A) you receive and keep a product for more than thirty days which has reasonably discoverable damage and you fail to notify LWD of the damage in accordance with this warranty. (B) you alter the product.

All express or implied warranties, including the warranties of merchantability and fitness for a particular purpose, not specifically included above, are excluded from this warranty. All special and incidental damages and all consequential damages, except consequential damages for injury to the person, are also excluded from this warranty. If federal or state law requires the same, outside of the express terms of this warranty, then all implied warranties, including the warranties of merchantability and fitness for a specific purpose, which are required by specific federal or state law to be included, are limited in duration to the duration of this express warranty stated above.

End of Warranty

**Legacy Window & Door**  
1194 King Street, Greenwich, CT 06830